

EXHIBIT C

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May 30, 2000

Our Ref.: CP1073

Mr. Koki Uchiyama
 AXIA Yoyogi 601
 1-58-2 Yoyogi, Shibuya
 Tokyo, 151-0053
 Japan

Re: Filing of Provisional U.S. Patent Application
 Title: OPEN RECOMMENDATION SYSTEM USING OPEN
 KNOWLEDGE BASE BUILT BY DISTRIBUTED MONITORING
 SYSTEM
 Due Date: May 30, 2001

Dear Uchiyama-san:

In accordance with your instructions, we filed the above-referenced Provisional Application in the United States Patent and Trademark Office on May 30, 2000. Enclosed herewith is a copy of our correspondence to the U.S. Patent and Trademark Office, as well as a copy of the application as filed. We also enclose our debit note for services and disbursements.

Our debit note for services is somewhat higher than anticipated. I believe this to be for a couple of reasons. First, there was a considerably larger number of application drafts exchanged than we customarily expect for provisional applications. I understand that you may feel that the additional effort resulted from what you believed to be our inadequate understanding of your invention. After considerable consultation with Zen and Victor, I am satisfied that we understood the invention as it was presented to us. I feel as though some aspects of the invention were described differently to us over the course of our work on the application.

To the extent that our original draft -- which, as we explained when we sent, was done in a tremendous rush, to give you and Zen something to review just a few days after we met -- may not have reflected adequately the items you wanted to have described, I have reduced our service charges by \$3,150.

I also believe that the great majority of the work we have done on this provisional application will give us a good running start when it comes time to prepare the non-provisional application.

SUGHRUE, MION, ZINN, MACPEAK & SEAS, PLLC

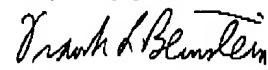
Mr. Koki Uchiyama
May 30, 2000
Page 2

If you have any questions about this debit note, please do not hesitate to contact me.

Please note that the non-extendible date for filing a non-provisional U.S. Patent Application based on the above-identified Provisional Application, as well as any corresponding non-U.S. counterpart applications, is May 30, 2001.

Thank you for entrusting this matter to us and for providing us the opportunity to be of service. We look forward to working with you in the future on this matter.

Very truly yours,



Frank L. Bernstein

FLB/tw
Enclosures
CONFIRMATION COPY